Telquest Tech Support Night Service Setup – IP Office Basic KSU

Record the following greetings:

- In 7811 "Good morning thank you for calling (your company name)"
- In 7821 "Good afternoon thank you for calling (your company name)"
- In 7831 "Good evening thank you for calling (your company name)"
- In 7841 "If you know your parties extension you may dial it at any time.

For a dial by name directory please press Pound or dial 0 for our Operator."

Then record these:

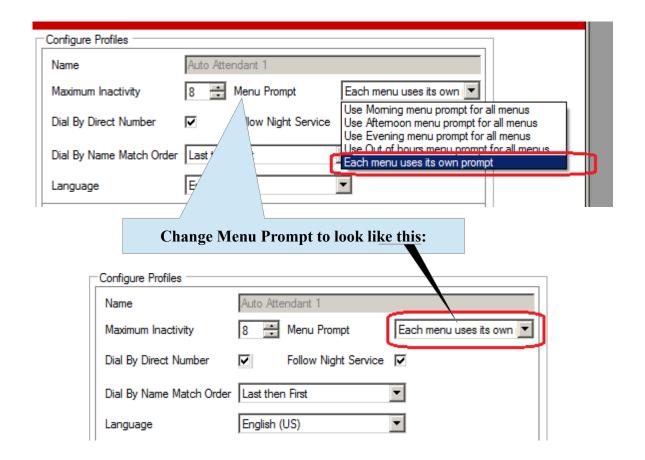
In 7871 "If you know your parties extension you may dial it at any time.

For a dial by name directory please press pound or dial 0 for the operator."

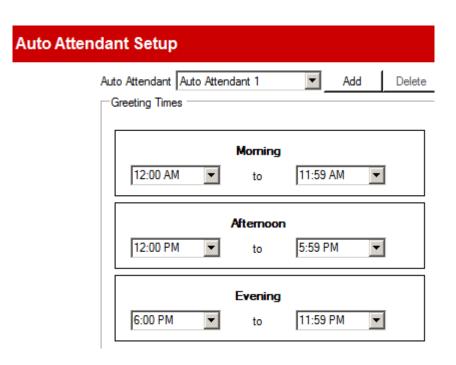
In 7881 "If you know your parties extension you may dial it at any time.

For a dial by name directory please press pound or dial 0 for the operator."

In 7891 Do not record anything...



Make sure that the Greeting Times are set like this:



Set each Trunk to go to the Auto Attendant

This MUST be done to each Trunk

